



**Our strategy  
2022-2026**





# Angkor Hospital for Children (AHC)

**Every child – rich or poor – deserves to be healthy.**

Angkor Hospital for Children (AHC) is a leading children's healthcare organisation based in Siem Reap, Cambodia.

Since 1999, we've helped millions of children get the healthcare they need.

# What we do



AHC is a flagship hospital pioneering specialty treatments and care rarely available elsewhere in Cambodia, with some of the most sophisticated facilities and clinicians in the country.





We're a teaching centre of excellence inspiring a new generation of health workers.



We're working in some of Cambodia's poorest communities to empower caregivers with vital health information.



# How we do it



We value integrity, quality, expertise and above all, compassion.



That means treating every child with the care we would like for our own children.



Our organisation runs on great teamwork – led by Cambodians and supported by a loyal community of local and international donors, volunteers and supporters.



## Key statistics



Cambodia has one of the highest death rates for children under five in Asia ([World Bank, 2020](#)).



75% of Cambodians live in rural areas ([World Bank, 2018](#)).



One in five Cambodians survive on less than US\$2.70 a day ([Cambodian Ministry of Planning, 2020](#)).



Children from the poorest families are three times more likely to die early than children from wealthier families ([World Health Organization, 2015](#)).



During the Khmer Rouge, Cambodia lost an entire generation of health workers. Only 25 doctors survived ([World Health Organization, 2015](#)).



Leading causes of death are complications at birth, pneumonia, birth defects, diarrhoea and malaria - all preventable or treatable ([World Health Organization, 2020](#)).



# Our story



## 1993 - 1997

More than twenty years ago, acclaimed Japanese photographer Kenro Izu visited Siem Reap to photograph the temples of Angkor. Shocked by the post-war poverty and state of healthcare, he vowed to open a hospital that would ensure any child could get the healthcare they needed.



## February 1999

AHC's gates first opened as a hospital with just three Cambodian doctors, ten nurses and one bed.



**February 2019**

With the support of medical volunteers from around the world, generous donors and a dedicated team, AHC is still saving lives over twenty years later.



**September 2021**

One of AHC's first doctors, Dr Ngoun Chanpheaktra, now leads the organisation.



## Our Vision

Every child in Cambodia gets quality compassionate healthcare, wherever they live and whatever their ability to pay



## Our Mission

Improving healthcare for every child in Cambodia



## Our Values

We act with **compassion**, listen deeply and show the respect and care we'd want for our family and ourselves

We offer the best possible **quality care** with a commitment to constant improvement

We take pride in maintaining our **expertise** and are generous with our learning

We're honest, open and take responsibility for our actions – **integrity** underpins our work





# Strategic Goal 1

Provide specialty care for children across Cambodia with long-term, rare or acute conditions.

As healthcare in Cambodia has evolved, so has AHC. Primary healthcare has improved dramatically, so the hospital now specialises in long-term, rare or acute conditions.

Skilled Cambodian staff are pioneering care rarely available elsewhere in the country, treating children with:



Long-term conditions like asthma, diabetes, epilepsy, cerebral palsy, tuberculosis, heart disease, lupus and HIV



Rare conditions like cancer, treating over 30 types and specialising in eye and blood cancers



Acute conditions like life-threatening infections and injuries – our neonatal and paediatric intensive care units are amongst the best in the country.

This work is possible because of our highly skilled teams and a sophisticated hospital ecosystem combining an on-site pharmacy, microbiology lab, physiotherapy, radiology and operating theatres performing over 10,000 procedures per year.

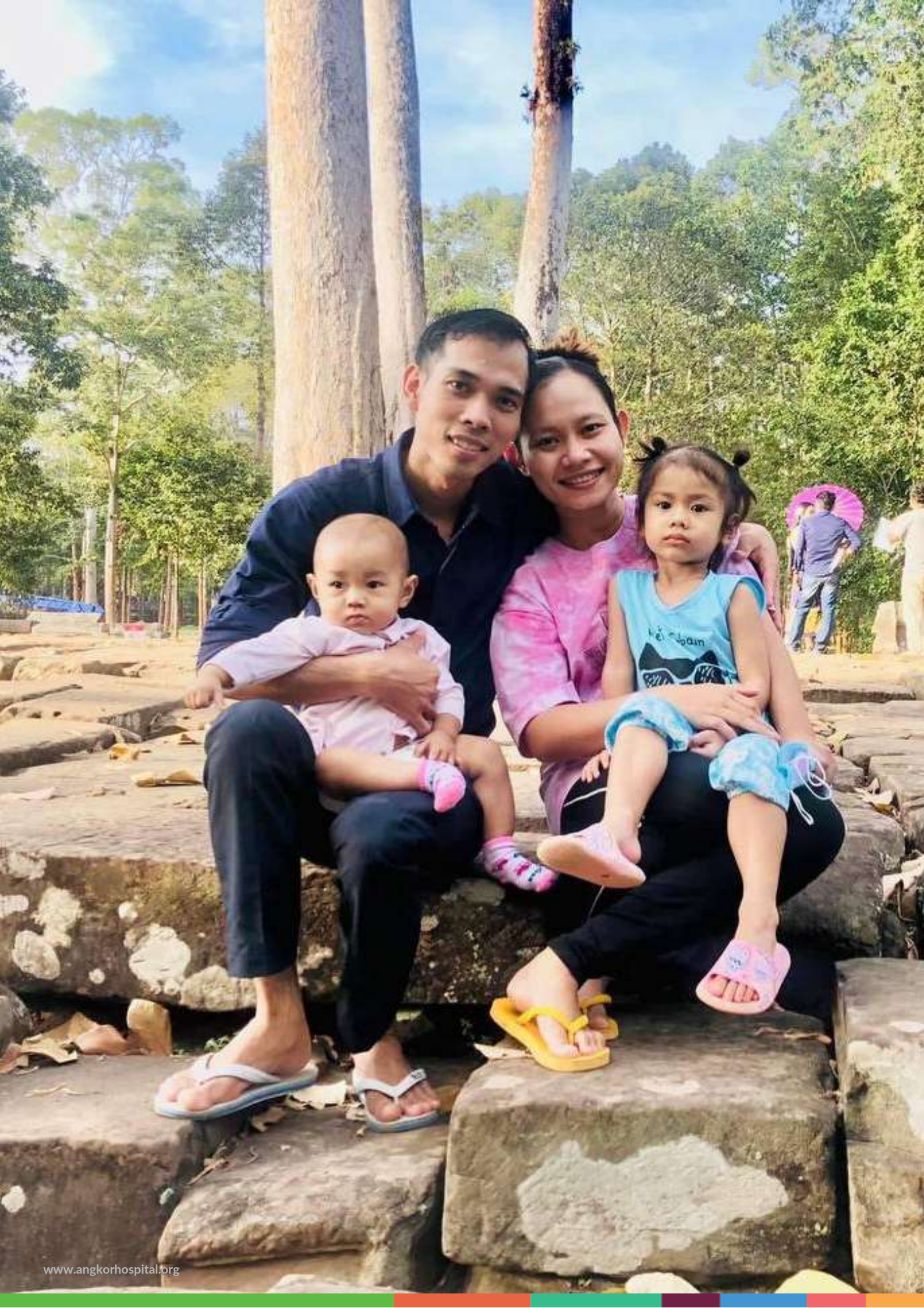
We tend to the emotional, psychological and financial needs of every child and their family, through the dedicated support offered by our nutrition and social work teams.


# Our goals in the hospital

By 2026, AHC will have:

- Provided specialty care to 250,000 children, adapting specialty services to meet vital gaps in the Cambodian health system
- Performed to international standards on key measures such as patient care and safety, infection control, antibiotic use and hand hygiene
- Reduced the number of general outpatients by 55%
- Retained at least 90% of senior doctors and specialty doctors
- Begun developing a trauma and critical care centre
- Continued to provide food, travel and emotional support to families so they can continue their child's treatment
- Continued to identify and act on safeguarding concerns, with families supported and referred for additional external help.







When Chakriya took a photo of her then seven-month-old son Lyhour, she knew something was wrong with his eyes. The family travelled 332km over 20 times for Lyhour to receive treatment.

Lyhour is now cancer free.

“*While we received treatment for my baby, I was amazed at the quality of care and expertise of AHC's staff. At AHC, everyone takes care of all patients so well. AHC is like heaven to me. We received treatment for free. Patients who needed it even received additional financial support. So I think to myself, I will one day do something to help back AHC.*

”

- Chakriya,  
Lyhour's mother



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## Strategic Goal 2

Improve healthcare for children across Cambodia through education for health workers, community members and caregivers.



**AHC is one of three paediatric teaching hospitals building and futureproofing the Cambodian health workforce.**

Our unique approach utilises expertise from international mentors and combines theoretical teaching and hands-on training. The majority of nursing student in Cambodia will train at AHC, along with medical, midwife, dental, physiotherapy, social work and pharmacy students from within Cambodia and from overseas.



**AHC works in some of the poorest and most remote areas of Cambodia.**

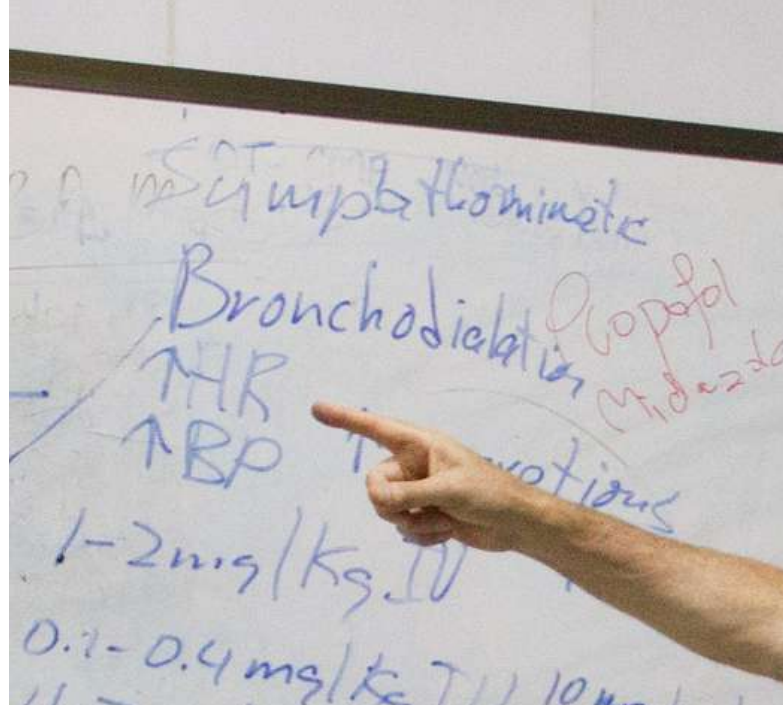
Access to health services, quality care and levels of health literacy are significantly lower in rural areas, where 75% of Cambodians live. AHC builds rural teachers and health workers' knowledge, skills and confidence and provide caregivers with simple health information that can prevent children becoming ill.

# Our goals in the classroom

By 2026, AHC will have:

- At least 25 government doctors pass the year-long AHC fellowship programme with a score of 70%
- Trained over 500 medical students
- Trained over 2,000 nursing students and 750 midwife students in the AHC Nursing Process
- Trained 20 AHC doctors and 50 nurses in specialty care areas
- Trained over 1,500 government, healthcare and NGO partners to improve their clinical skills and knowledge
- Supported all staff to improve their practice, technical skills and knowledge
- Been active members of the Ministry of Health and National University paediatric curriculum development team
- Made specialty services training curricula available for government, colleges, universities and other healthcare organisations.





“

*Everybody at AHC has the same attitude and values. The bonding makes you want to do the work. The priorities are working with incredibly special people and helping save lives and making children's lives better.*

”

- Professor Richard Henker,  
returning volunteer









# Our goals in the community

By 2026, AHC will have:

- Improved quality care for newborns and reduced the number of babies dying in the first month of life in Preah Vihear Province and begun work in a second province
- Continued to share neonatal knowledge and learnings with government and health leaders
- Trained 500 community-based leaders in first aid response and basic health
- Trained 1,000 primary school teachers to screen for common and easily treatable dental, eye and hygiene conditions
- Trained 40,000 community members in 200 villages in basic health and hygiene
- Screened 5,000 children under five for malnutrition
- Screened and provided hygiene education to 20,000 schoolchildren at 100 primary schools
- Conducted meaningful, contextual research and developed research skills in local staff.





## Strategic Goal 3

Run a locally-led, strong and transparent organisation.

AHC's third strategic goal ensures we have the human, technological and financial resources to deliver our work in the hospital, the classroom and the community.



It holds us accountable to our patients and their families, health workers, donors and partners like the Ministry of Health and the Ministry of Foreign Affairs. It safeguards the quality of our work.



It is an unrelenting organisational commitment to improvement, transparency and effectiveness. It guarantees AHC is locally-led, impactful and relevant, delivering good value-for-money and here for the long-term.

# Our goals for the organisation

By 2026, AHC will have:

- A Cambodian senior management team leading engaged departments, attracting and retaining motivated staff
- A strong board with a mixture of relevant skills headed by a Cambodian chair. The board will lead AHC and protect its best interests through good governance across all of the organisation's strategic and operational areas
- An effective Health Information System
- The infrastructure and equipment needed to continue providing quality care
- A strong and professional fundraising operation, generating reliable and stable income enabling AHC to deliver its mission with resilience and flexibility to future challenges
- Technology and strong systems underpinning purchasing, logistics and workforce management
- Continuously met national and international reporting, governance and legal standards in HR, finance and fundraising
- Data on organisational performance available to families, partners and donors. Data informs strategic decisions
- A robust policy framework and organisational quality assurance programme supporting a culture of high standards, continuous improvement and transparency
- Actively limited environmental impact and mainstreamed green initiatives across programming and operations
- Created a post-2026 organisational strategy.





# Your donation will save and improve lives



\$15 could pay for a specialty outpatient appointment for a child



\$2,972 could run our Emergency Room for a week



\$14,000 could train a specialty doctor for one year

## AHC is funded by people like you.



For every \$1 donated, we spend 86% on care or education



We spend the rest ensuring AHC is well governed and sustainable



Every \$1 we invest in fundraising helps us raise \$17 more

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