



Angkor Hospital for Children
2024 Annual Report
25th anniversary edition





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Our vision

Every child in Cambodia gets quality compassionate healthcare, wherever they live and whatever their ability to pay



Our mission

Improving health care for every child in Cambodia



Our values



Compassion:

We listen deeply and show the respect and care we'd want for our family and ourselves.



Quality of care:

We offer the best possible **quality care** with a commitment to constant improvement. Our commitment to quality care is reflected in every aspect of our services. AHC's approach to quality is:

- ✔ **Safe:** Ensuring that patients and staff do not suffer undue harm from treatment or its delivery
- ✔ **Effective:** Providing treatments based on guidelines that follow current scientific evidence
- ✔ **Patient-centred:** Ensuring healthcare services are responsive to and respectful of the patient's values and choices
- ✔ **Accessible:** Providing timely, affordable and standard-compliant care and services
- ✔ **Efficient:** Avoiding waste and using resources appropriately for optimum benefits
- ✔ **Equitable:** Making health care and services accessible to all children.



Expertise:

We take pride in maintaining our **expertise** and are generous with our learning.



Integrity:

We're honest, open and take responsibility for our actions — **integrity** underpins our work.

A photograph of a woman with dark hair, wearing a grey zip-up jacket, smiling and standing behind two young children. The child on the left is wearing a colorful graphic t-shirt and patterned shorts, making a peace sign. The child on the right is wearing a white t-shirt with blue stripes on the sleeves and denim shorts. They are outdoors in a rural setting with lush green foliage and a wooden structure in the background.

Message from our Hospital Director & CEO

Dear Friends of AHC,

Three doctors. Ten nurses. One bed. That's all AHC had when we first opened our doors in 1999. 25 years ago, I never could've imagined us being where we are today.

Looking back, it's amazing to see how far we've come. When I first started at AHC in 1999, most children didn't even have access to basic health care. Today, we've improved primary care across the country and are now building up specialty services that are still rarely available elsewhere in Cambodia. In 2024, we did this by developing our specialised Trauma and Critical Care Centre – all thanks to you.

We took important steps this year towards our long-term goals of being locally led, strong and impactful. We fully transitioned our Saving Babies Lives programme to local leadership. We set up an endowment fund to ensure our long-term strength and stability. In and out of the hospital, our skilled teams are raising the standard of health care across Cambodia.

We never would've been able to do any of this without you. Because of your support, we're entering a new era in Cambodian healthcare. I'm excited to continue improving children's lives with you by our side.

From 1999 to now – thank you so much for giving children the quality, compassionate health care they need and deserve.

Sincerely,
Professor Ngoun Chanpheaktra

A handwritten signature in blue ink, appearing to read 'Ngoun Chanpheaktra'.

AHC Hospital Director & CEO

2024 in numbers

112,387

treatments by our out-patient department



7,114

children stayed in our in-patient department



16,047

consultations given and surgical procedures performed, including major and minor surgery



458

newborns treated in our neonatal unit



1,614

children treated in our specialist intensive care unit

366,425

attendances at our prevention and health education activities in villages, schools, communes and in the hospital



20,452

virtual and in-person attendances at AHC's education training for external healthcare professionals, nursing and medical students and AHC staff



27

government health facilities received support to improve patient care, install life-saving equipment and training and mentorship



1,069

referral hospital and health centre staff attendances at our mentorship sessions



7

doctors completed a one-year paediatric programme, receiving classroom learning and hands-on skill-building

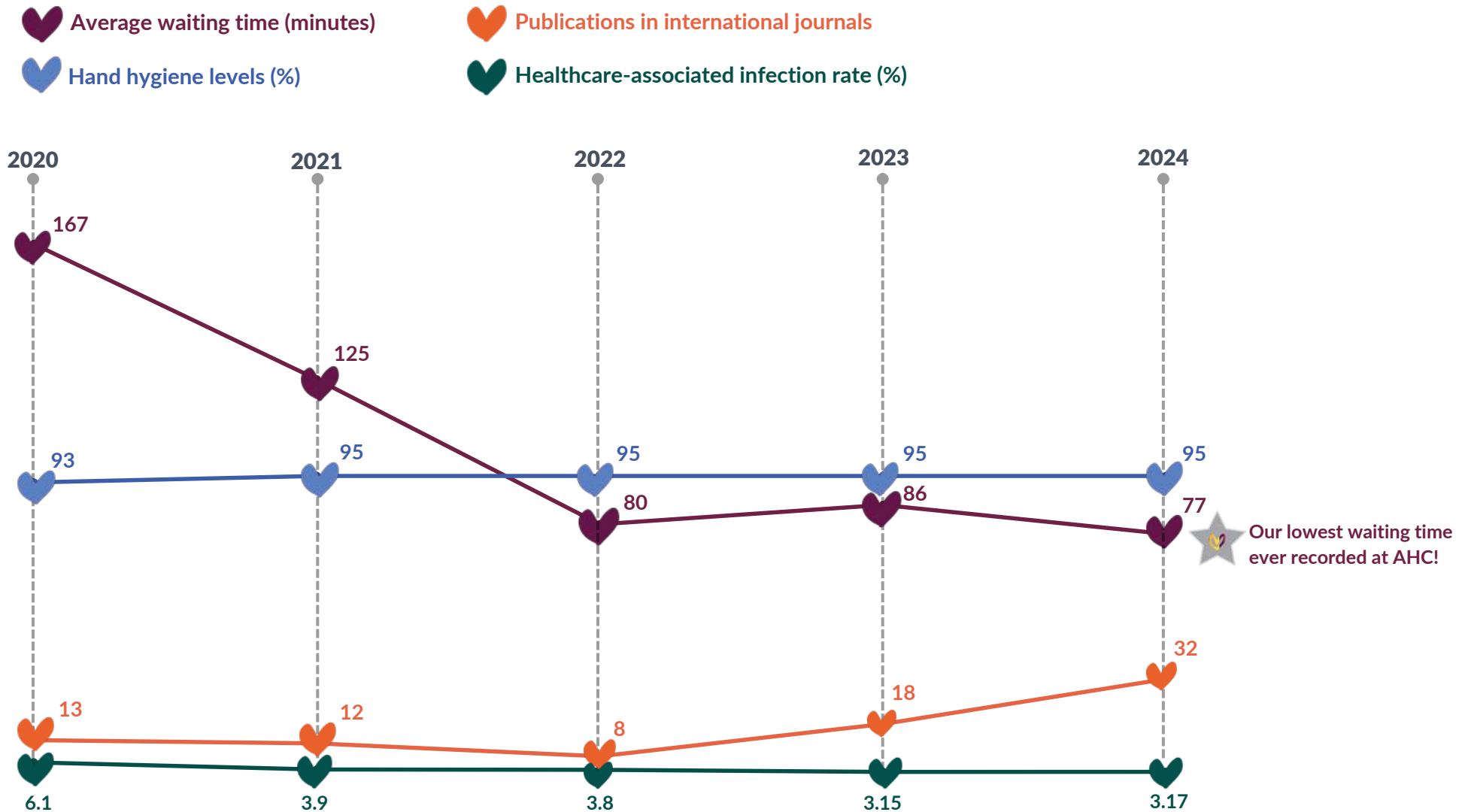


50

health centre staff received neonatal residential training

2024 key performance indicators

Our key performance indicators measure the quality and effectiveness of our practices. They ensure our clinical practice and health outcomes are in line with international best practices.





“
It's as if we've given birth to a new baby with 3,000 fathers, mothers and friends around the world. The hospital is a symbol of love and friendship. From now on, we'll have to raise this child with love and care.

All the staff understand this well: the building is just a box. The compassion and care taking place inside are the most important things. I know this philosophy will last for generations to come.

”

Kenro Izu, AHC founder
at AHC's opening in 1999

AHC turns 25



Our 25th anniversary and Meet the Founder events

To mark our 25th anniversary, we were deeply honoured to welcome back AHC Founder Kenro Izu, as well as His Excellency Dr Ngov Kang, Cambodian Secretary of State, who joined us on behalf of His Excellency Professor Chheang Ra, Cambodian Minister of Health.

We were so grateful to be able to mark this incredible milestone with these esteemed guests and share how their vision and work for children in Cambodia still lives on — 25 years later.

25 years of saving and improving children's lives



1999, first group



2000, waiting room



2001, CPR class



2002, in-patient unit



2003, laboratory



2004, neonatal



2005, triage



2006, intensive care unit opens



2007, out-patient department



2008, play therapy



2009, surgery



2010, one millionth patient!



2011, playground



2012, blood drive



2013, eye clinic



2014, 800 patients in a day!



2015, home care



2016, infection prevention and control team formed



2017, dental



2018, Saving Babies Lives launch



2019, community education



2020, nutrition



2021, handwashing education



2022, oncology unit



2023, physiotherapy



2024, intensive care

Your support has made our work possible for 25 years!



Meet AHC's first doctor

Dr Sar Vuthy was the first doctor ever hired at AHC in 1999. Today, he's our Chief of Surgery

“

When I started working at AHC in 1999, we had almost nothing. Cambodia was just exiting decades of war and unrest. As a surgeon, I operated on people who were severely injured from fighting and explosions. I removed eyeballs and amputated limbs. All with very little equipment, facilities or staff to help us.

Today, surgery in Cambodia looks very different. We have the skills and tools we need to treat children with complex injuries.

I'm so proud to have opened our Trauma and Critical Care Centre in 2024 to care for more of these children. It gives me great hope for our children's future. And I'm very grateful for your support in making this possible. Thank you.

”

Dr Sar Vuthy
AHC Chief of Surgery



A new era in: Trauma and critical care

2024 was all about elevating our specialty care. This year, in order to strengthen the heart of the hospital, we invested in essential equipment to build a Trauma & Critical Care Centre.

To expand our available care, we invested in hiring and training a team of skilled doctors, nurses, anaesthesiologists and other specialised staff to support the centre. We also increased our age limit from 16 to 18 years old to fill a critical gap in adolescents needing care.



To help raise the US\$1.1 million we need for the centre to be fully operational by 2026, we launched two appeals in March and November. Thanks to your support, we raised an incredible US\$117,550 to build this vital centre and start treating so many more children with complex injuries and illnesses.

AHC's Trauma & Critical Care Centre: Key support teams



Surgery



Intensive care



Emergency room



Physiotherapy



Nutrition



Medical social work





“ Since opening the Trauma and Critical Care Centre, we've seen more children and adolescents with severe and complicated fractures. Before we started offering this care, they had nowhere to go. I'm excited to continue improving and expanding this care for children in Cambodia. ”

Dr Leng Nara, Head of AHC Trauma & Critical Care Centre



The countdown to save Lyma's life

When your child is in an accident, there's often a countdown that begins from the moment of injury. Once the clock starts ticking, you only have so much time before it's too late. Before they start dying.

For three-year-old Lyma, the countdown began when she fell into a kettle of boiling water, burning her entire upper body.

Lyma's grandmother Tevy came running when she heard Lyma's screams. Tevy called her parents, who, like many Cambodians, had moved to Phnom Penh to find work.

"I was at work when I got the devastating news about my daughter. My heart sank, and I was overwhelmed with shock and anxiety," recalled Daline, Lyma's mother. "My husband and I rushed to Pursat Province immediately, tears streaming down my face as I feared the worst for my little girl."

Arriving in Pursat, Daline and her husband stayed with Lyma at a nearby health centre. After two days of no improvement, they decided to make the five-hour journey to AHC.

By the time Lyma got here, her time was running out. A lack of proper care meant her burns got infected. She was dangerously dehydrated and had a high fever. She needed surgery, and she needed it badly. But they had to get her fever and infection under control first.

In our intensive care unit, the team gave Lyma medication for her fever and cleaned her wounds every two days. Our nutrition team provided food packages to help Lyma regain her strength for surgery.



"Seeing her pain broke my heart. I felt so helpless," shared Daline. "But thanks to the incredible care and medication, her condition began to improve almost immediately at AHC. She started finding relief and began to feel more at ease."

After a few days, Lyma was finally ready for surgery. Our surgeons gave her a skin graft to replace the skin that had been burned off. Over 30% of Lyma's skin had second degree burns that needed grafting.

"Lyma came to AHC just in time. If she'd continued on without proper treatment, she likely would've been killed by a severe infection or dehydration," explained Dr Prak Farrilend, AHC surgeon. I'm so glad we were able to save her life before her condition got any worse."

Having beaten the clock, our surgeons continued monitoring Lyma for the next week. Seeing that her wounds were clean and healing well, Lyma went home a week later. Our surgeons and physiotherapists will continue following up with her to ensure she heals with no further complications.

"I'm relieved we came to AHC before it was too late," Daline expressed. "The doctors were incredible – they took time to explain everything and provided effective treatment that made a real difference. They didn't let her suffer. There's no place that can care for my daughter like AHC."



A new era in: Saving Babies Lives

As we continue prioritising local leadership and sustainability over the next few years, many of our programmes are undergoing restructures. One of these restructures has been to our Saving Babies Lives team, who merged with our community team in 2024.

Ms Leng Daly and Ms Kong Naro now lead the programmes, working closely to share their connections and strategies for working in Cambodia's rural communities.

The merging of the two programmes has come with many benefits for both teams. It created one united department conducting outreach work for AHC, enabling a greater sharing of skills and resources. This has improved the efficiency of both teams, giving them more time to focus on their life-saving work for children and families in Cambodia.



A new project location

In August, our Saving Babies Lives and community teams started new projects in Angkor Chum Health Operational District, Siem Reap Province.

Before launching the new projects, the teams conducted a full-day theory of change workshop to reflect on and evaluate the last six years while planning for the next phase of the programme. After the workshop, the teams felt confident and ready to take their learnings from Preah Vihear into Angkor Chum.





Panha's miracle baby

Panha was only 30 weeks pregnant when she suddenly developed severe stomach pain. She knew something was wrong. But as a single mother struggling financially as a farmer, Panha worried about the cost of treatment. She decided to take a three-hour taxi ride to Siem Reap, where she knew she could find free care.

But midway through her journey, Panha started giving birth. Her driver dropped her off at the nearest clinic, where her son Chan was born. He weighed only 1.6 kilograms and was in critical condition.



"My baby was so small and pale, and his cry sounded so weak. I felt so hopeless. I didn't care about anything except getting him to a hospital that could help him," Panha remembered.

Unequipped to treat him, the clinic transferred Chan to AHC. Here, our neonatal team immediately placed him in an incubator and gave him a feeding tube. Over the next month, Panha and the neonatal team never left Chan's side. Meanwhile, our medical social work team provided Panha with food, breastfeeding education and financial support.



After a month in the hospital, Chan was finally strong enough to go home.

"I feel so lucky to have come to AHC," Panha shared. "The medical staff are so skillful, and because of them Chan is now healthy. AHC made a miracle for my baby, and for me too."

As our Saving Babies Lives team works to strengthen rural clinics with essential knowledge and resources, our neonatal team continues to ensure newborns like Chan get the care they need — wherever they live and whatever their ability to pay.

Your support saved and improved children's lives in 2024



Interested in rallying your community to go above and beyond for children in Cambodia? Click [here](#) to find out how you can become an AHC Champion and fundraise for children's life-saving health care!

Thank you for donating, running, cycling, volunteering and supporting from around the world!



With special thanks to the Gumball 3000 Rally for raising US\$450,000 for children at AHC!





Governance

Our volunteer Board of Directors oversees AHC's strategy, manages strategic risk and provides managerial leadership and accountability

Please click [here](#) to learn more about our Board of Directors

Board of Directors

- Kenro Izu (Founder)
- Soum Sambath (Chair)
- Paul Bamatter
- Lindsay Cooper
- Lim Dararith
- Stuart Davy
- Professor Nick Day
- Robert Gazzi
- Jean-Gaetan Guillemaud
- Keo Lundi
- Lina Saem Støy
- Dan Simmons
- Chea Sokleang
- Lawrence Tsang
- Va Vireak
- Professor Shunmay Yeung

Board of AHC USA

- Dr Robert Nassau (President)
- Chris Chapman (Treasurer)
- John Canan
- Dr Kevin Gandhi
- Robert Gazzi
- Lisa Genasci

Board Committees

Finance Audit and Risk Committee

- Lawrence Tsang (Chair)
- Stuart Davy
- Robert Gazzi
- Soum Sambath

Fundraising Committee

- Paul Bamatter (Chair)
- Lim Dararith
- Keo Lundi
- Soum Sambath
- Chea Sokleang
- Va Vireak
- Lindsay William Cooper

Board of AHC UK

- Denys Firth (Chair)
- Aurore Gil (Treasurer)
- Dr Michael Carter
- Catherine Gaynor
- Robert Gazzi
- Lisa Genasci

Human Resources and Nomination Committee

- Keo Lundi (Chair)
- Robert Gazzi
- Jean-Gaetan Guillemaud
- Soum Sambath

Medical Education and Ethics Committee

- Professor Shunmay Yeung (Chair)
- Professor Nick Day

Financials

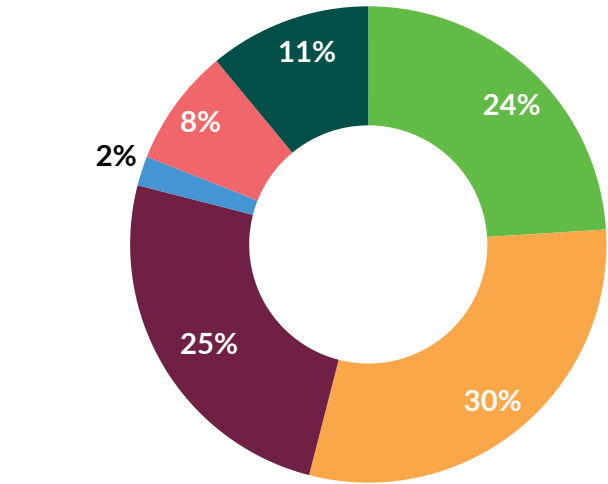
In 2024, our local funding sources grew to the highest it's ever been. This is well in line with our goal to ensure our organisational sustainability through strong local fundraising sources.

As part of our long-term funding strategy, we set up an endowment fund in late 2024. Our target is to raise US\$5 million by December 2026, thus enabling AHC to carry out its strategic vision even during unforeseen challenges. By providing continuity and income security, this endowment fund safeguards the financial future of our organisation.

We're excited to keep expanding our funding opportunities and partnerships near and far to keep our organisation sustainable and our essential services accessible to every child who needs them.

Source of funds

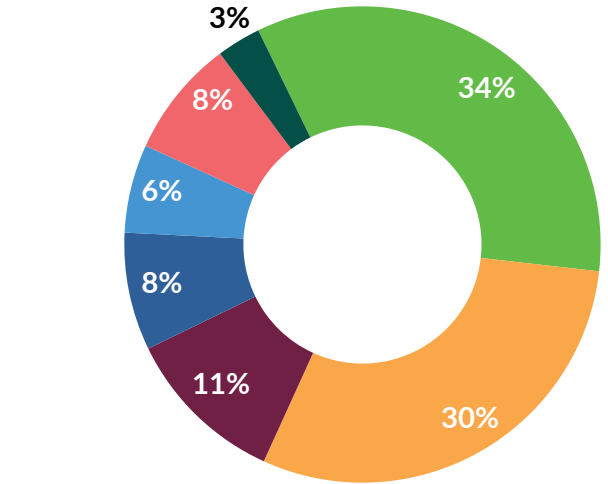
Total funds raised 2024: US\$7.2 million



- International foundations and institutions
- International individuals and events
- Local fundraising
- Overseas government grants
- Patient contribution
- Other income
- In-kind donations*

Use of funds

Total funds used 2024: US\$5.6 million



- Specialised paediatric care
- General paediatric care
- Community, research and health systems strengthening
- Partnerships
- Core mission support
- Education
- Holistic support programmes

*Less than 1% of our funds came from in-kind donations in 2024

Thank you

Every day, your incredible generosity saves and improves the lives of children in Cambodia. We're so grateful to our donors, supporters, volunteers, board of directors and staff members who have given so much of their money, time, resources and expertise to improve health care for every child in Cambodia.

We'd also like to extend a special thank you to the Royal Government of Cambodia, who has given us so much support in 2024 and over the last 25 years:

- Ministry of Health (MoH)
- Central Medical Stores (Cambodia)
- National Center for HIV/AIDS, Dermatology and STDs (NCHADS Cambodia)
- Siem Reap Provincial Health Department
- Preah Vihear Provincial Health Department
- Ministry of Tourism
- Ministry of Culture and Fine Arts
- National Olympic Committee of Cambodia

Institutional and academic support

- American Society of Hematology
- Boston Children's Hospital
- Cambodia-China Friendship Hospital Preah Kossamak
- Children's Healthcare of Atlanta
- Children's Wisconsin
- The Guarantors of Brain
- Health Volunteers Overseas
- University of Oxford
- UMass Chan Medical School
- University of Pittsburgh School of Nursing

Endowment fund

- ABA Bank
- Paul and Cindy Bamatter
- John and Marion Canan
- CDS
- Fred Hessler and Kathie Mundy

Foundations and trusts

- Albizia Capital Pte Ltd
- Belgian Association Against Tuberculosis
- Carraresi Foundation in memory of AUGUSTO CARRARESI
- Diana Koh Fund through Asian Community Foundation
- Dr. Ernst-Günther Bröder Stiftung
- GHR Foundation
- Herbalife Family Foundation
- If! Foundation
- International Society for Children with Cancer
- Dr Kamachi and his group with support from Friends Without A Border Japan
- The Leila and Bryan Giving Fund
- Lloyd George Foundation
- The Nu Skin Force For Good Foundation
- Ping & Amy Chao Family Foundation
- Ptarmigan Foundation
- Seva Foundation
- Transparent Fish Fund
- Vitol Foundation
- YP Foundation

Corporates

- Agricultural and Rural Development (ARDB Bank)
- Cambodia Chemical Supply Co., Ltd
- Cambodia Red Cross
- Cash Point Co., Ltd.
- Department of Land Management, Urban Planning and Construction Phnom Penh
- First Cambodia Co., Ltd
- Hattha Bank Plc
- Insurance Association of Cambodia
- KHEANG HUOT INTERNATIONAL CO., LTD.
- Khmer Food Group
- Peng Huoth Group
- Sokimex Investment Group Co. Ltd
- Toyota (Cambodia) Co., Ltd
- Toyota Tsusho Finance (Cambodia) PLC.
- Wing Bank Cambodia

Individuals and families

- Aing Saing
- Bun Kimly
- Chan Kimrithy & Hoeng Keochenda (TMH)
- Chea Mony
- Sue and Stuart Davy
- Duong Ngim
- Denys and Vicki Firth
- Robert Andrew Gazzi
- Heng Rithy and Sa Muoy
- Heng Sokvisal And Chea Sreynea
- Hor Songly and Hom Luy
- His Excellency Hun Many
- Hy Yann and Yin Yean
- Kao Sokunth and Kong Keokalyan and Kao Kong
- Kuy Pok and Ngy Vina
- Ailsa Lo
- Ly Chhay Heang
- Mao Chamnan Kith Meng
- His Excellency Mean Chanyada And HE. Di Rado
- Mork Sreyny
- Samdech Akka Moha Sena Padei Techo Hun Sen
- Seng Bunthy and Sok Nay
- Dan Simmons
- His Excellency Lt. Gen. Srey Duek and all soldiers of 3rd Intervention Division
- Su Im
- Soun Sarin and Soun Koy Kim Say
- Mrs. Suon Neang & Mrs. Maya Kalyanpur
- His Excellency Tea Sokha
- Her Excellency Teang Eng Tea Seiha
- Ton Chai Eang and Suon Napha
- Toun Loundy
- Rob and Ticker Rankin in memory of Nathaniel (Nat) Kirby Rankin
- Um Lyhak
- Van Hong and Imphan Vandy
- His Excellency Vy Samnang

Events and fundraisers

- ABA Bank
- Amret Microfinance Institution
- Badminton Charity and Friendship Matching by the Badminton Club
- Cambodia Football Matching for a Great Cause by Bamboo Finance Plc
- Bassac Pho Restaurant
- BMW Motorcycle Club Cambodia
- Cambodia Cycling Federation
- Angkor Wat International Half Marathon by Cambodia Events Organizer
- Cambodia Football Super Stars
- Cambodian Friends of Friend New York
- Cambodian Women for Peace and Development Sydney
- Cambodia Youth Movement 157
- Venerable Chan Sochun
- Celeste Revolving Skybar
- Chip Mong Commercial Bank Plc.
- Venerable Choun Pisey
- Connor & Ali
- FWD Life Insurance
- Gumball 3000 x Chip Mong Group
- Climb Bokor Mountain for Children's Health with Iv Kimsour
- Run Ultra Trail Angkor by KK Running Club
- Neak Mday Soborosthor Group
- Cycling for Environment & Children's Health by One Fraternity Co., Ltd
- Wonder Heart by Oun Batham Aka. Sai
- Samdech Preah Prom Ratanak Mony Pin Sem
- Save Cambodian Children Fund Australia
- Sthapana Bank Plc
- Svay Rieng University
- Sybelle Paris
- NEA Photo Charity Adventure with Thlang Dyna
- Cycling for Environment & Children's Health by Treeline Urban Resort
- Cycling for Cambodian Children by Tiv Dararith

While there are so many people, organisations and other supporters we're unable to individually thank in this report, we're incredibly grateful for everyone improving healthcare for children in Cambodia. We're especially grateful for our Friends of AHC, whose generosity saves and improves children's lives every single month.

Our work is possible because of each and every one of you.

Thank you!

កុមារគ្រប់រូប ទោះបីជាមាន ឬក្រ មានសិទ្ធិទទួលបាននូវសុខភាពល្អប្រសើរ
Every child — rich or poor — deserves to be healthy



Angkor Hospital for Children (AHC) is a leading children's health organisation based in Siem Reap, Cambodia.
Get in touch: ahc@angkorhospital.org | angkorhospital.org | www.facebook.com/angkorhospital